

PNC Bank Canada Branch Feedback Process

Pursuant to its obligations under the Accessible Canada Act, PNC Bank Canada Branch (“PNC Canada”) welcomes feedback about PNC Canada’s Initial Accessibility Plan and about barriers that its customers, employees, and members of the public may experience with PNC Canada. You may choose to provide feedback anonymously. You can share your feedback with us in the following ways:

By email:

AccessibilityTeam@pnc.com

By telephone:

412-762-8068

By mail:

The PNC Financial Services Group – Accessibility Office
One PNC Plaza (P1-POPP-23-B)
249 Fifth Ave.
Pittsburgh, PA 15222

All feedback will be directed to our Accessibility Director. Non-anonymous feedback will be acknowledged as received (in the same format as the feedback was submitted). All feedback will be logged securely, reviewed, and referred within PNC as appropriate for consideration.

All feedback and related information will be destroyed after seven years.